BOLT FAQ's for Students

What does BOLT stand for and what is it?  
BOLT (Bloomsburg Online Learning and Teaching) is our learning management system. All courses are automatically loaded into BOLT, but not all instructors use it. Your instructor needs to make a course active in BOLT before you will be able to see it.

How do I access BOLT?  
To access BOLT, navigate to https://bolt.bloomu.edu.

What’s my HuskyID and password?  
- Your HuskyID is your complete BU email address (ex: abc12345@huskies.bloomu.edu).  
- Your BOLT PASSWORD is your campus network password.

Why don’t my courses show up in BOLT?  
If you registered for a course but it doesn’t show up in the My Courses widget, either your professor is not using BOLT or has not yet made the course active to students.

How do I get help using BOLT?  
24/7 BOLT technical support is available to students by phone, email and chat.  
- 1-877-730-6223  
- Live Chat Link  
- Email Support  
This contact information is also available on the BOLT login screen and on the My Home page within BOLT.

An online student resource center is also available that includes instructional videos and help documents with step-by-step instructions on using common BOLT tools such as discussions, the dropbox, and grades.

How do I change my password in BOLT?  
Click the 'Students - Forgot Password?' link on the BOLT login page. Please read the directions on the Password Change page carefully as changing this password will change your campus network password too.

When are students loaded into BOLT?  
Students are loaded into BOLT the Thursday before classes begin. For Summer Sessions, they are loaded the Thursday before the start of the first Summer Session.

When are my courses available in BOLT?  
If your instructor is using BOLT and has made the course active, your courses should show up the Thursday before classes begin.  
If it is after the Thursday before classes begin and you still aren’t seeing your courses in BOLT:  
- Check ISIS and make sure that you are officially enrolled in the course.  
- Make sure your instructor is using BOLT and has set the course to ‘active’.

When will BOLT be unavailable due to regular maintenance?  
BOLT will be unavailable the 4th Sunday of every month from 1:00 AM to 7:00 AM EST.